

O P E Customer No. 33000  
JUN 06 2008  
PATENT & TRADEMARK OFFICE  
**DOCKET NO. 11157SSUS04C (NORT10-00349)**

**PATENT**

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of : K. Scott Ramey, et al  
Serial No. : 10/662,603  
Filed : September 15, 2003  
For : METHOD, APPARATUS, AND ARTICLE OF MANUFACTURE  
FOR WEB-BASED CONTROL OF A CALL SERVER  
Group No. : 2194  
Examiner : Charles E. Anya

**MAIL STOP RCE**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT AND RESPONSE TO FINAL OFFICE ACTION**

This Amendment is filed in response to the final Office Action mailed February 4, 2008. Applicant respectfully requests a one (1) month extension of time for filing a response to the Office Action. The response period is presently set to expire on May 4, 2008, and if this Request for Extension of Time is granted, the new response date will be June 4, 2008.

In response to the final Office Action having a mailing date of February 4, 2008, please amend the above-identified application as follows: